



## Returns Form

In the unlikely event that an item is faulty or damaged, you can obtain a replacement or full refund provided the product is returned unused, in its original packaging and includes any accessories and items provided free of charge within 30 days of purchase. Your statutory rights are not affected. Goods must be returned at customer's expense unless otherwise agreed.

Note your information will be used in line with our Privacy Policy (<https://www.ffx.co.uk/tools/Privacy>)

<b>Date</b>	
<b>Customer Name</b>	
<b>Address</b>	
<b>Postcode</b>	
<b>Tel No.</b>	
<b>Email</b>	
<b>Invoice No</b>	
<b>Quantity</b>	
<b>Item Description</b>	
<b>Serial No</b>	
<b>Reason / Comments</b>	

**Return address:**

FFX Tools, Unit H, Lympe Industrial Estate, Otterpool Lane, Lympe, Kent, CT21 4LR

**Telephone:** 01303 852692

**Email:** [returns@ffx.co.uk](mailto:returns@ffx.co.uk)

**Web:** [www.ffx.co.uk](http://www.ffx.co.uk)